EXECUTIVE SUMMARY

1. STUDENT SUCCESS

1.1 IDENTIFYING AND DEFINING STUDENT SUCCESS
Implement outreach and recruitment strategies that help new students navigate their initial college experience, define their educational and career goals, and understand the practical value of short-term and degree programs.

1.2 UNDERSTANDING AND ENHANCING THE STUDENT EXPERIENCE
Understand and enhance the student experience through streamlined processes along the educational journey, intentional relationship building, and barrier reduction on the path to student goals.

1.3 TEACHING, SUPPORTING, AND LEARNING
Optimize teaching, supporting, and learning through flexible credential pathways, consistent instructional quality, comprehensive student supports, and positive interpersonal relationships to help students reach their desired goals.

1.4 IMPROVING STUDENT LABOR MARKET OUTCOMES
Improve labor market outcomes by strengthening the educational pipeline from entry to goal attainment to career, ensuring alignment with evolving industry-recognized credentials that result in a stable and sustainable livelihood for graduates.

2. EMPLOYEE SUCCESS

2.1 UNDERSTANDING AND ENHANCING THE EMPLOYEE EXPERIENCE
Understand and enhance the employee experience to create a positive and supportive work environment that bolsters talent recruitment, retention, and ultimately the success of the College.

2.2 APPLYING TRANSFORMATIONAL LEADERSHIP AND INSTITUTIONAL CHANGE
Apply transformational leadership and institutional change to intentionally foster employee growth and engagement, organizational adaptability, and effectiveness.

2.3 LEVERAGING DATA ANALYTICS AND EFFECTIVE TECHNOLOGY
Leverage data analytics and effective technology to ensure effective decision making, institutional compliance and security, efficiency, and organizational collaboration.

2.4 TEACHING, SUPPORTING, AND LEARNING
Empower and equip faculty and staff with knowledge and resources in program pathways, process improvement, classroom management, and teaching practices to promote student persistence and success, while also fostering a culture of accountability and professionalism.

3. COMMUNITY SUCCESS

3.1 STRENGTHENING COMMUNITY RELATIONSHIPS AND COMMUNICATION
Nurture a culture of engagement and communication across the college to foster mutually beneficial relationships with the community and to meet unique and evolving stakeholder needs.

3.2 DEVELOPING EFFECTIVE COMMUNITY PARTNERSHIPS
Develop effective formal partnerships grounded in regular collaboration that support student success and the creation of an education and workforce pipeline aligned with the needs of business, industry, and community.

3.3 IMPROVING COMMUNITY LABOR MARKET OUTCOMES
Create a workforce pipeline that meets the needs of business, industry, and community, while preparing students for career and entrepreneurial success and a family-sustaining income.