

Student FAQs

- Are my classes online in the Fall?
 - Many are online. SCC has scheduled some classes for in-person sessions and others for online. Please check your class in Canvas for specific course details. Also, be sure to continue to monitor your SCC student email.
- Will in-person classes be moved online the way they were in the Spring?
 - In order to protect our students, faculty, and staff, SCC is monitoring local health conditions. Everyone following public health recommendations (wearing a face mask, washing hands frequently, waiting six feet apart) will increase the chances that SCC can continue in-person instruction.
- I am a CCP or Early College student. What about my classes ?
 - Early College students and CCP students should monitor communications from your high school and SCC.
- All of this makes me nervous and scared. Who can I talk to?
 - Counselors are available: visit <https://www.stanly.edu/current-students/counseling> for contact information. Our counselors are available by email and telephone so our students do not need to leave home to access counseling services.
- What if I do not have access to the Internet at home?
 - SCC has a limited supply of Chromebooks and wi-fi hotspots available to loan to students. Contact 704-991-0259 or library@stanly.edu
 - Several parking lot spaces on campus have been identified that have internet service available 24/7.
 - Internet and computers are available in the SCC library.
 - Internet service may be available for SCC students. Some Internet service providers have announced they are providing free Internet service for certain households. Check with your local Internet service provider to verify.

- Are student support services available, such as the Learning Resource Center (LRC)?
 - The SCC library is open to students <https://stanly.libguides.com/hours>.
 - For tech support, send an email to: techsupport@stanly.edu or call 704-991-0222.
 - Tutoring services will continue to be available online or by appointment. Students may contact Alan Campbell, SCC's Academic Support Center Coordinator at tutoring@stanly.edu or 704-495-6019. Mr. Campbell will provide tutoring services using Zoom. Students may receive tutoring using **Smarthinking**, our 24/7 online tutoring service– a link for Smarthinking is available inside Canvas Courses.
 - Success coaches continue to be available; visit <https://www.stanly.edu/current-students/advising> for contact information.
 - Counselors are available: visit <https://www.stanly.edu/current-students/counseling> for contact information.
 - Disability services will continue to be available remotely: contact Ms. Megan Brehun at mbrehun6994@stanly.edu for more information.
 - The SCC Bookstore is open Monday through Thursday from 8:30am to 4:30pm and Friday from 8:30am to 3:30pm. It is also available online at <https://www.bkstr.com/stanlystore>. Free shipping is available until further notice. The SCC bookstore also has a FAQ available on its webpage.
 - Financial aid services are available; visit <https://www.stanly.edu/future-students/financial-aid> for contact information.
 - The business office is available; send an email to scc-cashier@stanly.edu or call 704-991-0228 .
 - For additional student resources, visit <https://www.stanly.edu/current-students/student-resources>

- What if I am having trouble locating food resources?

SCC's food pantries are open Monday, Tuesday, and Thursday from 12:00noon to 4:00pm.

In addition, Stanly County Christian Ministries may be able to assist students.

Students who need assistance may contact SCCM at:

506 S. First Street
Albemarle, NC 28001
704-982-79158

- How do I communicate with my instructor?
 - Communicate with your faculty member though Canvas.
- I am concerned about my financial aid/scholarship/Veterans Benefits. What can I do?
 - SCC is working closely with all government agencies to ensure students are minimally affected by the current situation. Contact financial aid for more information. Visit <https://www.stanly.edu/future-students/financial-aid> for contact information.
- I lost my job due to the pandemic. I'm afraid I cannot continue my education because I can't pay my bills.
 - SCC is ready to assist our students in numerous ways, including situations such as this. Financial aid is available, as are other resources.
- Can I still schedule and take my Pearson Vue test at SCC during this time?
 - Pearson Vue testing will resume on August 18. The Pearson Vue testing center will be open on Tuesdays and Thursdays from 8:00 AM to 5:00 PM. Contact 704-991-0345 or lmiller5930@stanly.edu for more information or to inquire about other available times.